

FY 2021-22 Budget Board of Supervisor Inquiry Form

Deadline: April 30, 2021

Please email: CAO-Budget@sonoma-county.org

Board Member	
Gorin	
Rabbitt	x
Coursey	
Gore	
Hopkins	

Department: County Administrator's Office

Date: 4/2021

Inquiry Number: 106

Request/Question:

Do we have a process in place that measure performance measure across all departments? (How fast a pot hole is filled, how quickly we respond to call for emergency service...etc.)

Response:

We do not currently have a process in place to measure performance or workload data performed by departments. Some departments maintain and present this data independently on their websites. That said, including performance measurement in our budgeting process has been identified as a key objective for the Operations and Budget Team in the County Administrator's Office. Staff have initiated a process to begin the work of reporting financial and performance data in ways that are more easily understandable by the public, and plan to publish performance information in the FY24-25 recommended budget.