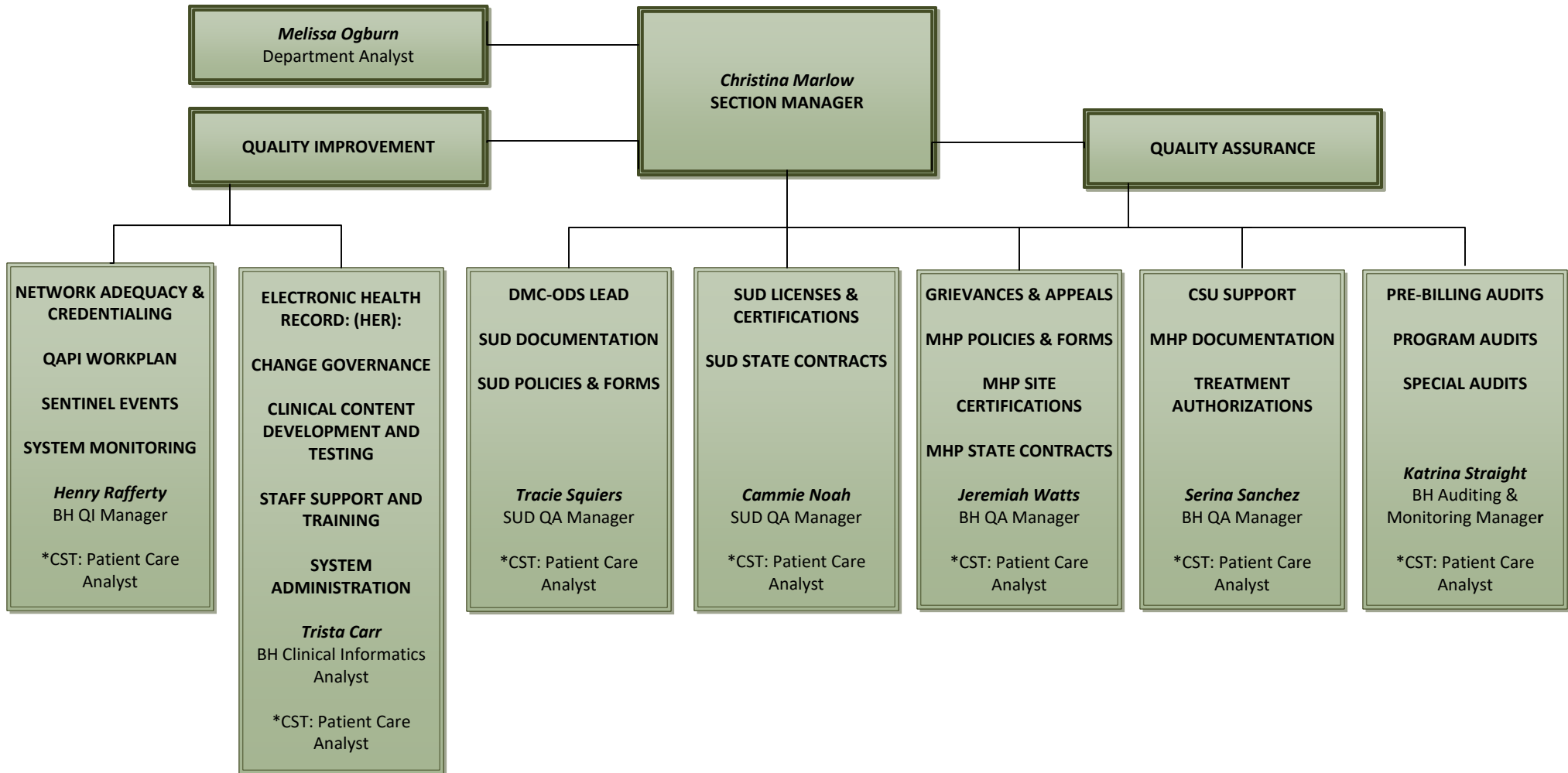




QUALITY ASSESSMENT & PERFORMANCE IMPROVEMENT



Interim Director: Jennifer Solito
Issue Date: January 7, 2025
(Organizational Chart)



Quality Assessment & Performance Improvement

- Christina Marlow, Section Manager
 - Melissa Ogburn, Department Analyst
 - Quality Improvement
 - Network Adequacy & Credentialing; QAPI Workplan; Sentinel Events; System Monitoring; Henry Rafferty, BH QI Manager, CST: Patient Care Analyst
 - Electronic Health Record (HER): Change Governance, Clinical Content Development and Testing, Staff Support and Training, System Administration, Trista Carr, BH Clinical Informatics Analyst, CST: Patient Care Analyst
 - Quality Assurance
 - DMC-ODS Lead, SUD Documentation, SUD Policies & Forms; Tracie Squiers, SUD QA Manager, CST: Patient Care Analyst
 - SUD Licenses & Certifications, SUD State Contracts; Cammie Noah, SUD QA Manager, CST: Patient Care Analyst
 - Grievances & Appeals, MHP Policies & Forms, MHP Site Certifications, MHP State Contracts; Jeremiah Watts, BH QA Manager, CST: Patient Care Analyst
 - CSU Support, MHP Documentation, Treatment Authorizations; Serina Sanchez, BH QA Manager, CST: Patient Care Analyst
 - Pre-billing audits, Program audits, Special audits; Katrina Straight, BH Auditing & Monitoring Manager, CST: Patient Care Analyst