

# Sonoma County Emergency Shelter Intake Information

The following is a list of emergency shelters in Sonoma County. Each shelter has a different intake process. Additionally, some shelters serve specific populations and have different criteria for entry.

## COTS' Mary Isaak Center (MIC) & Petaluma Beds (MIC), (adults only), Petaluma

**Application information:** Applications are accepted during mealtimes. 11:30am-12:30pm and 5:00pm-6:00pm. everyday. Applications are available at MIC and online at <https://cots.org/mary-isaak-center/>

Applications can be emailed to Garret Crane at [gcrane@cots.org](mailto:gcrane@cots.org) , Patrick La Londe-Berg at [plalonde-berg@cots.org](mailto:plalonde-berg@cots.org)

**Intake/Waitlist information:** Beds are offered on a first come-first served basis. Shelter staff will contact when a bed is available. Applicants are called up to 3 times before being removed from wait list. Clients can check their waitlist status by calling **707-765-6530 ext. 1041**. Clients without phones are encouraged to come to the shelter for check ins during meal service or indicate where they are staying so outreach teams can contact them when a bed is available.

## COTS' Kids Family Shelter (Families with children only), Petaluma

**Intake information/waitlist information:** Call **(707) 756-6530** extension **1053** for a phone screening and to sign up for the waiting list.

**Additional information:** Families are encouraged to be vaccinated for COVID. Shelter has limited capacity.

## Catholic Charities: Sam Jones Hall (adults only), Santa Rosa

**Application Information:** Applications for shelter must be done in person at the Drop-In at located at 301 6<sup>th</sup> Street, Santa Rosa. For more information, call **(707) 308-4684**.

Applications are accepted Monday through Wednesday and Friday 6:00am – 5:30pm, Thursday 6:00am – 12:00pm, and Saturday 8:00am – 4:00pm.

**Intake/Waitlist information:** Applicants are served on a first come-first served basis. When an individual is reached on the wait list, staff will contact the applicant by phone or, if the applicant lacks a phone, will work with HOST team to make contact. Staff/HOST will make 3 attempts to contact an applicant. If staff is unable to make contact, the applicant

will be moved to the bottom of the wait list. Individuals can check their wait list status by calling **(707) 308-4684** or coming to the Drop-In.

## Catholic Charities: Family Center (families with children only or expectant couples/mothers in 3<sup>rd</sup> trimester of pregnancy), Santa Rosa

**Application information:** Applications are made by calling the Family Support Center at **(707) 542-5426**. Applications are accepted 24/7. Staff will add the applicant to the wait list at this initial contact.

**Intake/Waitlist information:** Applicants are served on a first come-first served basis. When an individual is reached on the waitlist, staff will contact the applicant by phone or email, if the applicant lacks a phone or email or does not respond, staff will work with HOST team to make contact. An intake appointment will be scheduled Monday through Friday 8:30am – 7:00pm or Saturday or Sunday (by prearranged appointment 9:00am – 3:00pm) Staff/HOST will make 3 attempts to contact an applicant. If staff is unable to make contact, the applicant will be moved to the bottom of the wait list. Individuals can check their wait list status by calling **(707) 542-5426**.

## Nation's Finest, Hearn House (Veterans, adults only), Santa Rosa

**Application Information:** Beds are prioritized based on vulnerability. Those interested in shelter should contact Housing Coordinator at **707-548-3247/1-833-468-9676**. If there is no availability, the client can be placed on a waiting list and staff will refer client to other services.

**Intake/Waitlist Information:** When an applicant is reached on the waitlist, the Housing Coordinator will contact the client to schedule an intake appointment. If the Housing Coordinator is unable to contact the client within 14 days of notice of service availability, they will be removed from the waitlist.

**Additional Information:** Program has strict entry requirements. Must be a veteran that is VA medically eligible, no sex offenders, COVID restrictions, service animals will be considered. (call for more information).

## Redwood Gospel Mission (men only), Santa Rosa

**Intake information:** Beds are subject to availability. Individuals seeking assistance can apply at 101 6th St. Santa Rosa, CA Mon-Fri at 11am. Saturday and Sunday at 1:00pm.

**Additional Information:** This is a 30-day shelter, and everyone is required to attend Bible study twice a day. Zero tolerance for drugs and alcohol.

For more information, please call **(707) 542-4817**.

## YWCA Domestic Violence Shelter, Undisclosed Location

**Intake information:** The Safe House provides refuge in a confidential location for victims of domestic violence and their dependent children fleeing domestic violence. Families seeking safety from domestic violence can call the hotline **(707) 546-1234** to discuss options, including the YWCA's residential program known as the Safe House.

## West County Shelter (adults only), Guerneville

**Intake information:** Those interested in shelter must make a referral request at the West County Community Services offices located at 16390 Main St, Guerneville on Monday through Friday between 9am. and 4pm. If there is availability, an intake assessment will be scheduled. If there is no availability, the client will be placed on a waitlist. Clients may not go to the shelter directly.

**Additional Information:** No upfront legal barriers to shelter. COVID testing is encouraged at intake and every Wednesday.

## Reach for Home: Reach for Home's Interim-Housing Program Chronically Homeless, Northern Sonoma County

L&M Village in Healdsburg (adults only), Wallace House in Cloverdale (individuals and families), and Cafferata House in Windsor (individuals and families).

**Application Information:** Applications for interim housing must be made in person at 70 Healdsburg Ave., Healdsburg. For more information, call **(707) 443-6161**. Applications are accepted Monday through Friday, 9:00 am – 4:30 pm.

**Intake/Waitlist Information:** Clients must be chronically homeless to qualify. Rooms are prioritized based on vulnerability. If there is no availability, the client is placed on a waiting list, and staff will refer the client to other services.

**Additional Information:** Pets are accepted based on behavior and size. Police referrals accepted for emergency short-term stays during inclement weather or other emergency conditions. Accepting applicants that are currently experiencing homelessness in North County, including Windsor up to Cloverdale.

## Labath Landing (adults only), Rohnert Park

Adults experiencing homelessness in Rohnert Park generally receive priority for placement. However, those outside Rohnert Park seeking shelter can apply for the waitlist at this link: <https://veoci.com/v/p/form/2effx7wp8azb>. Individuals experiencing homelessness in Rohnert Park should contact the Rohnert Park HOST Team for a Labath Landing referral: 707-800-2133 / [hostrp@srcharities.org](mailto:hostrp@srcharities.org)

## Home and Safe Village (adults only), Sonoma

This shelter program accepts referrals only through the Sonoma Valley By-Name List group and serves individuals experiencing homelessness in Sonoma Valley.

If you are not currently receiving services but are interested in learning about the referral process, please contact the Day Center for assistance. Anyone experiencing homelessness in Sonoma Valley who is interested in shelter or services can visit the Sonoma Home and Safe site at 18820 Highway 12, Boyes Hot Springs. Phone: 707-991-0453

Hours: Monday–Saturday, 10:00 am–5:00 pm and Sunday, 5:00–6:30 pm for community dinner